

For more information contact
Alicia Niskanen • Kanen Tours
(408) 255-2660

EXPLORATIONS
Small Groups. Big Experiences.

Kanen Tours *presents...*
**Country Roads of Tuscany
& Umbria**
*featuring Italy's Charming Hill
Towns*

April 19 – 29, 2013



**BOOK NOW
& SAVE
\$ 100
Per Person**

For more information contact
Alicia Niskanen • Kanen Tours
(408) 255-2660

HIGHLIGHTS...

Rome • Orvieto • Spoleto • Cooking Class • Olive Oil Factory
Norcia • Montefalco • Cortona • Home-Hosted Dinner • Winery
Florence • Siena • Monteriggioni • San Gimignano • Volterra



**Country Roads of Tuscany &
Umbria**

11 Days • 16 Meals :
9 Breakfasts, 1 Lunch, 6 Dinners

DON'T MISS OUT! BOOK NOW

Double \$4,249 *
Single \$4,749
Triple \$4,199

**BOOK NOW
& SAVE
\$ 100
Per Person**

Regular rates:

Double \$4,349; Single \$4,849; Triple \$4,299

Included in Price: Round Trip Air from San Francisco Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$220 per person

* All Rates are Per Person and are subject to change

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. **(See registration form for consent.)**

YOUR ITINERARY AT A GLANCE

Day 1	Overnight Flight	Umbria, Italy or Hotel Clitunno,
Day 2	Massimo D Azeglio Hotel, Rome or Hotel Donna Camilla Savelli Rome, Rome	Spoletto or Antica Dimora Alla Rocca, Umbria, Italy
Days 3 – 6	Antica Dimora Alla Rocca,	Days 7 – 26 UNA Palazzo Mannaioni, Tuscany

On some dates alternate hotels may be used.

IMPORTANT RESERVATION INFORMATION

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the

personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in the State of Rhode Island. Such proceedings will be governed by and in accordance with substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations is a brand of Collette Travel Services Inc., a Rhode Island based corporation.

***Airfare:** For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

Included Meals Key:

B = breakfast, L = Lunch, D = Dinner

COUNTRY ROADS OF TUSCANY & UMBRIA

Day 1: Friday, April 19, 2013

Overnight Flight Board your overnight flight to the Italian capital of Rome.

Day 2: Saturday, April 20, 2013

Rome, Italy - Tour Begins Meet your fellow travelers in Rome for a welcome dinner in a local restaurant • Join in an interactive and fun presentation on Italy's wines given by the restaurant's sommelier • Indulge in a traditional four-course meal, paired with some of the country's finest wines. (D)

Day 3: Sunday, April 21, 2013

Rome - Orvieto - Umbria Depart Rome • Travel to the Etruscan hill town of Orvieto, known for its white wine and Gothic cathedral housing a Signorelli fresco • Take time for a leisurely lunch or explore this town on your own • Spend the next four nights in a palace in a pristine Umbrian hill town. (B, D)

Day 4: Monday, April 22, 2013

Umbria - Spoleto - Cooking Class - Umbria Embark on a guided walking tour of historic Spoleto • See medieval palaces, the ornate Duomo of Santa Maria Assunta, and the magnificent Ponte delle Torri, an aqueduct dating back to the 13th century • Enjoy free time to peruse the town's shops and cafes • Pay a visit to a country restaurant housed in a 16th century farm house • The chef here provides a hands-on Umbrian cooking lesson • Indulge in an early dinner in the countryside. (B, D)

Day 5: Tuesday, April 23, 2013

Umbria - Olive Oil Factory - Norcia - Montefalco - Umbria Explore Umbria's specialty food items through a series of tastings • Start the day with a visit to a local olive oil factory in the area of Trevi • Travel to Norcia, where skilled butchers have been handcrafting salumi for centuries • Taste some of their sausages and pecorino cheeses during a guided walking tour • Visit the basilica of St. Benedict • Stop off in Montefalco, nicknamed the Balcony of Umbria • Visit a local enoteca to sip some of this region's most prized wine, the Sagrantino. (B)

Day 6: Wednesday, April 24, 2013

Umbria - Cortona - Home-Hosted Dinner - Umbria After a leisurely morning you'll head to Cortona, the Etruscan town made famous in the film *Under the Tuscan Sun* • Take time for a leisurely lunch or explore this town on your own • This afternoon, enjoy a cocktail party at a local art gallery • Tonight, an Umbrian family welcomes you to their country home as they prepare a delicious home-cooked meal. (B, D)

Day 7: Thursday, April 25, 2013

Umbria - Winery - Tuscany Travel from Umbria through southern Tuscany • A winery visit showcases the wine cellar, family estate, vineyards, olive groves and stunning views • The winery's chef prepares an authentic Tuscan lunch, expertly paired with wines produced on site • Make yourself at home in Tuscany in your restored palazzo for the next four nights. (B, L)

Day 8: Friday, April 26, 2013

Tuscany - Florence - Tuscany Set out on a short journey to Florence, "cradle of the Italian Renaissance" • Begin your day with a guided walking tour of the city sights, including the cathedral of Santa Maria Del Fiore, located in the religious center of the Piazza Del Duomo and the Palazzo Vecchio • Join your local guide in exploring the unique qualities of the city • Focus on Florence's local artisans and visit their workshops • Spend some free time shopping and investigating Florence on your own • Return to Montaione. (B, D)

Day 9: Saturday, April 27, 2013

Tuscany - Siena - Monteriggioni - Tuscany Travel to the city of Siena • Enjoy a walking tour and visit the historic piazza famous for the Palio Horse Race • Continue to the walled town of Monteriggioni for a stroll along quaint streets • Take an afternoon break and try some Tuscan pastries before returning to the town of Montaione. (B)



Day 10: Sunday, April 28, 2013

Tuscany - Volterra - San Gimignano - Tuscany Spend your morning in Volterra, a former Etruscan city which sits high above the Tuscan countryside • Visit one of the most famous Etruscan museums in Italy, the Guarnacci Museum • Travel to San Gimignano, known as the "Medieval Manhattan" • Look for the town's fourteen medieval towers that date back to the 13th century • Enjoy a stroll along Piazza del Duomo and Piazza della Cisterna • Enjoy a farewell dinner with your fellow travelers. (B, D)

Day 11: Monday, April 29, 2013

Tuscany - Tour Ends Your vacation comes to a close in Montaione. (B)

Please Note:

Single accommodations are limited and are available on a first come, first served basis.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Explorations airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Most national museums in Florence are closed on Mondays.

When reserving single accommodations, be advised that single rooms in Italy are often smaller in size.

In order to fully experience the destination, some of our hotels on these programs are located in smaller



towns or on country roads where access is limited to large coaches. In these cases, you will be dropped off as close as possible and there will be a short walk to access the hotel from the drop off area.

Smaller buses, which may not be lavatory equipped, may be used on this program. In this case, frequent stops are made during travel periods.

Explorations air passengers will arrive into the Rome airport and depart out of the Florence or Pisa airport. All Explorations departure transfers will depart from Tuscany Region to either the Florence or Pisa airport.

To truly experience the program and destination, you need to be able to participate in physical activities such as longer walking tours, walking over uneven terrain, climbing stairs and periods of standing. Some of the touring days may be longer, with select included activities occurring later in the evening.

Book Now rates valid until Oct 19, 2012, valid on air inclusive packages only.

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

ESSENTIAL EXPERIENCES:

- ★ Sample local sausages and pecorino cheeses on a guided walking tour of the quaint Umbrian town of Norcia.
- ★ Travel to Volterra and visit one of the most famous Etruscan museums in Italy, the Guarnacci Museum.

COUNTRY ROADS OF TUSCANY & UMBRIA *FEATURING ITALY'S CHARMING HILL TOWNS*

516524 4/19/2013 WA 6/6/2012

For Reservations Contact:

Kanen Tours
Attn: Alicia Niskanen
PO Box 4854
San Jose, CA 95150-4854

(408) 255-2660



IMPORTANT: Please Print Your Name **EXACTLY** As It Appears On Your Government Issued Travel Documentation (Passport)

YOUR INFORMATION:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Mobile: () _____ Email Address: _____

Date of Birth: ____/____/____ City, State, Country of Birth: _____

Gender: () Male () Female

Passport Number: _____ Expiration Date: _____ Date of Issuance: _____

City, State, Country of Issuance: _____ Citizenship: _____

Emergency Contact: _____ Phone: () _____ Relationship: _____

ROOMING WITH:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees.

Signature Required: _____ to acknowledge your acceptance of these conditions.

AIR GATEWAY: Please advise your departure airport for this tour: _____ Air Seat Request () Aisle () Window

Collette Vacations cannot guarantee your preference. If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

AIR UPGRADE: I am interested in purchasing an air upgrade to business or first class () Yes () No

Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$220 () No, I decline travel protection

PLEASE NOTE: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Travel Protection Payment is due with first deposit.

PLEASE MAKE CHECKS PAYABLE TO: Kanen Tours

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payment toward your group reservation. If paying by credit card, please complete the attached authorization form.

First deposit of \$250 per person due upon reservation. Reservations are made on a first come, first serve basis. Reservations made after the seat reduction date of 5/22/2012 are based upon availability. Final payment due by 2/18/2013.

FREE GIFT: Please select one of the following FREE gifts per person: () Back Pack () Plant a Tree

Please Cut and Keep Bottom Portion for Your Records

TERMS AND CONDITIONS: Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable** up to 5/29/2012. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



162 Middle Street
Pawtucket, RI • 02860
Phone: 1-800-752-2655 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Kanen Tours. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 516524

TOUR: Country Roads of Tuscany & Umbria *featuring
Italy's Charming Hill Towns*

DEPARTURE DATE: April 19, 2013

GROUP NAME: Kanen Tours

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____
(Please print as it appears on your Credit Card)

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: _____ American Express _____ Discover _____ MasterCard _____ Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

Kanen Tours

Attn: Alicia Niskanen

PO Box 4854

San Jose, CA 95150-4854

Fax: 408.440.2901